30.10.2019 – DigiBP Ticino Group Notes

\*Add Form to customer at the start (attached to E-mail to Unit Head)

\*Add User information (from above form) to the database.

\*Add DMN to decide feasibility

\*Also add shortcut to jump the messaging between customer and unit head

\*Add DMN to define project type and person

\*Change “Register Project” into an automatic task

\*Change “Order Reagents” into automatic task

\*Centralize database

\*Automate “Notify customer and record results”

\*Automate the Cryotank Database

\*DMN to take biopsy samples (Tatjana)

07.11.2019

-> Use NLP processing to read out information from e-mails to create a form or add information to form

-Watson IBM as option

-> Use Chatbot for Q&A to compliment the website

-> WebHook – Integromat – Google Sheets for the main database

-> Bar-code of the cryopreservation samples to check-in/check-out

-> Automated E-Mail to the customer with the XL datasheet of samples

-> Create a Slack communication channel to the customer

-> Error Handling